



FAQs for guests

Arrival

Check-in / registration for pitches is possible from 2:00 p.m. to 6:00 p.m.

Check-in / registration and key collection for rental units is possible from 3:00 p.m. to 6:00 p.m.

Departure

Check-out / departure for pitches is possible from 8:00 a.m. to 11:30 a.m.

Check-out / departure for rental units is possible from 8:00 a.m. to 10:00 a.m.

Bus Stop

The bus stop *Triesen, Säga* is about a 7-minute walk from the campsite. Walk to the main road (the same road you arrived on), and you will see the bus stop on the left-hand side directly along the road.

You can find the timetable at <https://www.sbb.ch/en> or displayed at the bus stop.

Bus Tickets

Bus tickets are free of charge and can be obtained at the reception.

Dogs are not free of charge and must be paid for directly to the bus driver. Payment can be made by debit or credit card

WELCOME Experience Pass

As our guest, you will receive the WELCOME Experience Pass. This allows you to use all buses in Liechtenstein free of charge, as well as benefit from various discounts and some free admissions to attractions.

The pass is already valid on the day of arrival.

Further information can be found at: <https://tourismus.li/angebote/freizeit/welcome-erlebnisspass.html>

Brochures

At the reception, you will find free brochures with hiking routes, cycling tours, experiences, panoramic maps, and more. Our staff will also be happy to give you tips for planning your leisure activities in the surrounding area.

Additional brochures and many ideas for holidays in Liechtenstein can be found at www.tourismus.li

Bread Roll Service / Bread

During the high season (June to early September), fresh bread can be ordered daily by 6:00 p.m. the evening before for the next morning.

The bread must be paid for upon collection at the reception.

Bed Linen and Towels

In the guesthouse, bed linen and towels are included in the price. In the bungalows, only bed linen is included.

Breakfast Service and Times

You can pre-order bread for the following day. From June to September, a list is available daily at reception where you can sign up with your name. Bread can be ordered until 6:00 p.m. the evening before.

The bread can be collected and paid for in the morning during reception and shop opening hours (from 8:15 a.m.), or it can be added to your bill.

In addition to bread, a breakfast basket can also be ordered. This includes, per person, three pieces of bread of your choice, butter, jam, coffee or tea, and accompaniments. Additional products may be available depending on the season.

Bicycle Rental

Bicycles can be rented at numerous bus stops in Liechtenstein. More information: <https://liemobil.li/de/liebike>

In the mountain area, mountain bikes and e-bikes can be rented at Malbun Sport: <https://www.malbunsport.li/unsere-dienste>

Barrier / Entrance campsite

The barrier is operated by the reception team. During the high season, it is closed and opened for arriving guests as needed. Entry and exit is not possible between 10:00 p.m. and 8:00 a.m.

Common Room

A common room with seating and a TV is located next to the reception. There you will also find a small selection of books for adults and children, as well as various toys for children. Opposite the reception, there is also an open, covered seating area with a TV.

Chemical Toilet and Grey Water Disposal

The disposal station for chemical toilets and grey water is located opposite pitches 57-59. Please empty chemical toilets into the grey disposal unit and read the instructions carefully or ask at reception if you need assistance. Grey water should be emptied into the drain on the ground. Please do not empty chemical toilets into the ground drain. After emptying, please flush the disposal area thoroughly with water.

Check-in and Check-out Times

Check-in for pitches is possible from 2:00 p.m. to 6:00 p.m.

Check-out for pitches is possible from 8:00 a.m. to 11:30 a.m.

Check-in for rental units is possible from 3:00 p.m. to 6:00 p.m.

Check-out for rental units is possible from 8:00 a.m. to 10:00 a.m.

All other times are only possible by prior arrangement with reception. The reception reserves the right to reassign the pitch after 6:00 p.m. if no notice of late arrival has been received by that time. If the pitch or rental unit is not vacated on time, an additional night may be charged.

Currency Exchange / ATM

The nearest ATM to the campsite is located in Balzers. To get there, drive to the main road and turn left towards Balzers. It is located on the left-hand side. You will

see a building called “Roxy Market.” There is an ATM there where you can withdraw cash. You can exchange money at the post office located in the same building.

Cleaning of Sanitary Facilities

The sanitary facilities are closed during cleaning times. This usually takes place around midday between 11:30 a.m. and 3:00 p.m.

Exact cleaning times are posted on site.

Cancellation

In the low season, you can cancel free of charge up to 5 days before arrival. In the high season, cancellation is possible up to 10 days before arrival (until 6:00 p.m.). After these deadlines, a cancellation fee equal to the full booking amount will be charged. The invoice will be sent to you by email. For more information, please refer to the General Terms and Conditions.

Drinking Water

There are water fountains throughout the campsite where drinking water is available. All fountains on the site provide high-quality drinking water. The same applies to the sanitary facilities.

Electricity Adapter / Power at the Pitch

Swiss power sockets are used at the pitches. A Switzerland/Euro travel adapter can be rented or purchased at reception for a fee. Rental is only available during the high summer season. During the rest of the year, adapters must be purchased or brought by guests.

CEE adapters are not compatible with our sockets. You can extend your CEE adapter using a Euro cable (with a Schuko plug) and attach a Switzerland/Euro travel adapter at the end to connect to our sockets.

Below you will find two images showing what these cables look like:



CEE plug with Euro (Schuko) connector end

A Switzerland–Euro travel adapter can be fitted onto this, allowing it to be plugged into our sockets.

Electricity / Amperage

The sockets are protected with 6 amps.

Emergency Numbers Liechtenstein

The country code for Liechtenstein is +423, followed by 7 digits. If you are unsure,

you can dial the European emergency number 112, which works with just these three digits.

+423 236 71 11 – National Police (information line)
117 – National Police Emergency and Operations Center
118 – Fire Department Emergency Center
144 – Medical Emergency (National Hospital in Vaduz)
112 – European Emergency Number

Feedback / Complaints

Are you not satisfied with a service, your pitch, or anything else? Our reception staff will gladly accept your feedback – both positive and negative – in person.

We can only improve and meet your expectations if we know what is not right for you. Therefore, we highly appreciate receiving your feedback (preferably in person and before your departure) and always strive to make your stay a positive experience. We would love to welcome you again in the future.

We also appreciate your review on Google, Tripadvisor, Booking, or Airbnb after your stay. Google reviews: <https://g.page/r/CeLEanCk31stEB0/review>

General Terms and Conditions

By reserving a pitch or rental unit, the guest automatically agrees to the General Terms and Conditions. These will be sent to you by email or can be obtained directly at the reception upon request. The General Terms and Conditions are binding.

Grilling / BBQ

We have a covered barbecue area on the campsite. It is located to the left of the outdoor swimming pool and can be used by all guests. Providing firewood or charcoal is the responsibility of the person grilling. Charcoal is available for purchase in the camping shop. The barbecue area must be left clean after use.

Grilling with charcoal, gas, or open fire at your pitch is permitted, provided the grass is protected from damage and weather conditions allow it. During long periods of dry weather, fire bans may apply. Please ask the reception staff.

Groups

Arrival with larger groups is possible upon request. The reception team will be happy to assist you and provide an individual offer.

Hospital

The nearest hospital is located in Vaduz: Liechtenstein National Hospital, Heiligkreuz 25, FL-9490 Vaduz, Phone +423 235 44 11. Other hospitals: Spital Grabs (Switzerland), Phone +41 81 772 51 11, and Feldkirch Regional Hospital (Austria), Phone +43 55 22 30 30.

Hiking

Free brochures with hiking suggestions are available at reception. Our staff will also be happy to give you personal tips. Many hiking routes can also be found at <https://tourismus.li/>.

Length of Stay

A booking is binding. The length of stay is calculated based on the number of nights booked.

If you are unsure about the duration of your stay, we recommend booking the minimum number of nights you are certain about and extending your stay during your visit if needed.

A spontaneous extension is possible provided there is no existing reservation for the pitch.

Motorhome Service

There is a service station for grey water disposal and fresh water on the campsite. It is located opposite the reception. Please ask the reception staff for assistance

Midday Quiet Time

Midday quiet time is from 12:00 p.m. to 2:00 p.m. During this time, driving on the campsite is not permitted.

For this reason, pitches cannot be occupied during this period. Please park your vehicle outside the campsite if you arrive at this time.

Minors

Young people up to the age of 17 are allowed to camp if they provide written consent from a parent or legal guardian.

Night Quiet Time

Night quiet time is from 10:00 p.m. to 7:00 a.m. During this time, driving on the campsite is also prohibited. The barrier remains closed during the summer season.

When calling emergency services, please state who you are and that you are currently a guest at Camping Mittagsspitze, Sägastrasse 29, 9495 Triesen.

Inform the emergency services that you will be waiting at the campsite entrance, in front of the reception. The campsite is quite complex, and especially at night it can be difficult to navigate without guidance.

Payment

You can pay your invoice for pitches, rental units, and products on site using all common credit and debit cards, as well as Swiss francs.

The official currency in Liechtenstein is the Swiss franc.

Pets

Dogs and cats are welcome on our campsite on the pitches.

Pets are strictly not allowed in the rental units.

Please note that dogs must be kept on a leash throughout the entire campsite. You are required to carry a hygiene kit to clean up dog waste. Dogs are not allowed in the sanitary facilities, the camping shop, or the swimming pool.

Numerous beautiful walking paths start directly from the campsite. There are also many streams and small lakes where dogs can cool off.

Parking

If you would like a parking space on the campsite, you must include your vehicle in the booking. Only then are you entitled to park your vehicle at your pitch (if possible) or on the campsite grounds.

During peak summer season, parking spaces may be limited. Parking costs CHF 5.00 per night.

Pitch Requests

We are happy to accommodate pitch requests whenever possible. To ensure we can consider your preference, please make sure to include it at the time of booking.

Playgrounds

The playgrounds on the campsite may be used by all guests. We kindly ask that young children are not left unattended. Nearby, you will find the Robinson playground (15 minutes on foot), a great adventure playground with barbecue areas and a Kneipp water therapy facility at the edge of the forest. In the village of Triesen (about 3.5 km away), you will find the Blumenau sports and leisure area with playground equipment, a bouldering wall, climbing structures, slides, sandpit, football fields, pump tracks, and more. Seasonally, there is also a kiosk selling drinks and snacks.

Restaurants in the Area

L'Osteria Adler

Italian cuisine and pizza, child-friendly. The restaurant is located on the main road in Triesen. Drive down to the main road and turn right towards Triesen. You will see the restaurant on the right-hand side in the center of the village.

4 minutes by car, 35 minutes on foot.

The nearest bus stop is *Triesen, Schule*.

<https://www.osteriadler.li>

Schäfle

Local cuisine, child-friendly. The restaurant is located directly on the main road in Triesen. Drive down to the main road and turn right towards Triesen. Before the first roundabout, you will see the restaurant on the left-hand side.

4 minutes by car, 40 minutes on foot.

The nearest bus stop is *Triesen, Sonnenkreisel*.

<https://www.schaefle.li>

Further restaurants can be found here:

<https://tourismus.li/angebote/gastronomie/alle-restaurants.html>

Reception Opening Hours

Opening hours vary depending on the season and guest volume. In general, the following times apply for reception and the shop:

Low season: daily from 8:00 a.m. to 10:00 a.m. and from 4:00 p.m. to 6:00 p.m.

June to August: daily from 8:00 a.m. to 11:30 a.m. and from 2:00 p.m. to 6:00 p.m.

During the school summer holidays, reception and the shop are open until 7:00 p.m.

In winter (November to March), there are no regular opening hours for reception and the shop. Please refer to the “Winter Camping” document for more information.

Shop

The camping shop offers everyday essentials, drinks, snacks, ice cream, breakfast items, and hot beverages. In addition, there is a small selection of useful camping equipment. The shop is open daily from April to October. Opening hours are the same as reception hours.

Shortening of Stay

It is possible to shorten a confirmed booking; however, the pitch or rental unit will still be charged according to the number of nights originally booked. There is no refund for unused nights.

In general, no refunds are granted in case of changes to the duration of stay. For more information on cancellation policies, please refer to the General Terms and Conditions.

Shopping Facilities

Camping Shop

We offer a small selection of everyday essentials and useful camping equipment.

Roxy Market in Balzers

Drive to the main road and turn left towards Balzers. At the entrance to the village, you will see a large brown building on the left-hand side called “Roxy Market.”

If you are travelling by bike or on foot, walk towards the main road. At the first intersection with signposts, turn left. Continue along the field path towards Balzers. Follow this path straight ahead and you will arrive directly at Roxy Market.

Duration: 2 minutes by car, 30 minutes on foot.

In the same building, you will also find a bakery, a pharmacy, a hair salon, a post office, and an ATM where you can withdraw Swiss francs and euros.

Migros and Denner in Triesen

Drive to the main road and turn right towards Triesen. Follow the main road into the village. You will see the building on the right-hand side in the center of the village.

On foot, walk towards the main road. At the first intersection with signposts, turn right. Continue straight along the pedestrian and cycle path parallel to the main road until you reach the supermarket.

5 minutes by car, 35 minutes on foot.

In the same building, you will also find a restaurant with an outdoor terrace, a pharmacy, a post office, and an ATM where you can withdraw Swiss francs and euros.

The nearest larger DIY stores and sports shops with camping equipment are located in Mels (Switzerland), about a 20-minute drive from the campsite.

Smoking Ban

Smoking is strictly prohibited in the rental units, sanitary facilities, swimming pool, shop, and reception area.

Please dispose of cigarette waste properly and do not throw it on the ground.

Swimming Pool

The outdoor swimming pool and children's paddling pool are open daily from 9:00 a.m. to 7:00 p.m. during the high season in summer. The high season begins in the second week of June and lasts until the end of August. In case of prolonged bad weather, the operator reserves the right to open later and/or close earlier.

The swimming pool is free of charge for all guests staying on a pitch or in a rental unit. Visitors (only visitors of campsite guests) may use the pool for a fee. Tickets can be purchased at reception.

The nearest indoor swimming pools are located in the villages of Triesen and Balzers, each about 3 km from the campsite. These are open all year round.

About a 15-minute drive from the campsite, you will find the Tamina Thermal Spa in Bad Ragaz (Switzerland), featuring indoor and outdoor pools, a sauna area, and wellness facilities. The spa is accessible for visitors aged 3 and over and offers a great experience for both adults and children.

Additional outdoor pools with slides, playground equipment, and kiosks can be found in Vaduz and Gamprin. In Vaduz, this is the *Mühleholz* outdoor pool, and in Gamprin the *Grossabünt* leisure facility with a bathing lake.

Tourist Office

The Tourist Office is located in the pedestrian zone in Vaduz, where you can get information about all tourist and leisure activities. Online information is available at <https://tourismus.li/>. If you stay longer than two days, we recommend the Liechtenstein Experience Pass, which offers discounts, free attractions, and free use of public buses.

Visitors

Visitors must register and pay at the reception before entering the campsite. A day visitor ticket costs from CHF 4.00 for guests aged 3 and over.

Veterinarian

Balzers: Kleintierpraxis Lievet, Alte Landstrasse 1, 9496 Balzers, Phone +423 388 00

40, about 2 minutes by car. Triesen: Tierarztpraxis Risch GmbH, Fingastraße 21, 9495 Triesen, Phone +423 392 42 88, about 5 minutes by car.

Waste (Garbage)

Waste can only be disposed of on-site using the designated blue bags. These blue bags will be provided to you at reception during check-in. Only normal household waste that fits into the blue bag may be disposed of. The bag must be properly tied using the provided straps before disposal. It can then be disposed of in the designated chute located opposite the reception. Dog waste bags must only be disposed of in the designated bin by the small pond. Please do not put them in the general waste or blue bags.

Old grills, tents, furniture, and similar items cannot be disposed of at the campsite (not even for a fee). During the summer season, additional containers for glass and aluminum recycling are available on the premises.

Walking / Hiking

Numerous hiking and walking paths pass directly by the campsite. The best starting point is near the swimming pool, where a small gate on the right leads to the hiking trail above the campsite. Follow the trail to the left into the forest. You will reach a junction with a signpost showing several routes. The yellow signs indicate hiking trails, while the smaller coloured signs mark walking routes through Triesen and Balzers. As these coloured routes are circular paths, they will safely lead you back to the campsite.

Washing Machines and Dryers

Washing machines and dryers are available in both sanitary buildings for a fee. Each hour costs CHF 3. The machines accept coins only and do not give change.

Wi-Fi

The Wi-Fi only works around the reception area. In the lower part of the campsite, there are seating areas and a common room that may be used by guests.

Network: Camping

Password: Camping9495!

Year-Round Operation

Our campsite is open almost all year round. It is only closed from the start of Christmas holidays in December until the end of February.

From November to March, winter operations apply with reduced services. Further information can be found in the "Winter Camping" document.

The regular camping season runs from April to October. The high season is from the second week of June to the first week of September. The remaining weeks are considered low season.