



General terms and conditions (GTC) of Camping Mittagsspitze AG

1) The terms and conditions

Camping Mittagsspitze AG apply to all bookings for pitches, guest rooms, holiday apartments and bungalows (summarized and described below as rental units).

2) Guest accommodation contract

The guest accommodation contract is concluded directly and exclusively between the person making the booking (guest) and Camping Mittagsspitze AG.

A contract is concluded by written or verbal confirmation of an offer or a reservation. Once payment has been received by Camping Mittagsspitze AG from the guest, the reservation automatically becomes a booking. When a reservation is made online (via the website of Camping Mittagsspitze AG or via a booking platform), by email or by telephone, the guest accepts the GTCs and the contract between the parties is concluded.

When booking via the website, the GTCs are automatically sent to the guest together with confirmation. If a guest books via a booking platform, email, telephone or in person on site, it is the guest's responsibility to request the GTCs. The GTCs are in any case an integral part of the guest accommodation contract. Furthermore, the campsite regulations are part of the guest accommodation contract. The campsite regulations are handed to the guest in abridged form at check-in. On request, the guest will be sent to the regular campsite regulations or given a printed copy.

3) Advance payment

Camping Mittagsspitze AG requires an advance payment in Swiss francs to secure the booking. If an advance payment is not made by the guest within the specified period, the reservation will be cancelled after a single reminder. The entitlement to the pitch lapses.

The request for payment by bank transfer, or in the case of short-term reservations (0-4 days before arrival) by payment link, will be sent to the guest by e-mail together with the reservation confirmation.

Payment options:

Account holder: Camping Mittagsspitze AG, Sägastrasse 29, 9495 Triesen

CHF account: IBAN LI3308805503275900010

EUR account: IBAN LI8208805503275900001

Bank: VP Bank AG, Aeulestrasse 6, 9490 Vaduz | SWIFT VPBVL12X

Online payment terminal: <https://camping.wawipay.com/de/vpos>

The overnight price confirmed by Camping Mittagsspitze, including additional services and visitor's tax, must be paid by the guest at check-in if no advance payment has been requested. A booking without advance payment is only possible if confirmed in writing by Camping Mittagsspitze AG.

The guest undertakes to pay the final bill by 10.00 a.m. on the day of departure at the latest.



4) Cancellation costs

Pitch for caravan, motorhome, tent / Rental units

The guest undertakes to inform Camping Mittagsspitze in writing of any changes to the contract as soon as possible.

The cancellation of the reservation, the reduction of the number of participants or the modification of the length of stay must be made in writing by e-mail info@campingtriesen.li. The change must be confirmed by Camping Mittagsspitze for it to be valid.

Summer season (June - September)

Cancellations made in writing up to 11 weekdays before arrival (specifically by 6 p.m. on the 11th day before arrival) are refundable. The services paid for will be refunded to the customer less CHF 25.00 processing fee (exclusively by bank transfer).

For cancellations made 10 weekdays or more before arrival, 100% of the total price must be paid. No refunds will be made for prepaid services.

Cancellations and changes made 10 - 0 days before arrival, as well as no-shows, will be charged at 100% of the total price. There will be no refund for prepaid services.

Low and winter season (October - May)

Cancellations made in writing up to 5 weekdays before arrival (specifically by 6 p.m. on the 6th day before arrival) are refundable. The services paid for will be refunded to the customer minus a CHF 25.00 processing fee (exclusively by bank transfer).

For cancellations 4 days or more before arrival, 100% of the total price must be paid. There will be no refund for prepaid services.

Cancellations and changes made 4-0 days prior to arrival, as well as no-shows, will be charged at 100% of the total price. There will be no refund for prepaid services.

Booking changes

If the guest makes a change or rebooking in good time (in the same way as the cancellation deadlines under point 4) in writing and Camping Mittagsspitze AG confirms this in writing, the guest can be credited with the amount incurred.

The crediting of the amount or a partial amount is valid for postponed bookings within the same year. The decision as to whether an amount is credited or withheld is the responsibility of Camping Mittagsspitze AG and depends on the season and booking situation.

In the event of early departure, shortening (number of nights other than the number of nights booked by the guest) or postponement of the stay to another date, no money will be refunded to the guest.

We strongly recommend that every guest takes out private travel/cancellation insurance.

5) Cleaning

Guest room

The shared rooms such as the corridor, kitchen, lounge and bathroom are cleaned daily if more than one party occupies the guest house. The guest room itself is not cleaned daily.



For stays of four nights or more, the room is cleaned once a week. For stays of seven nights or more, a one-off change of bed linen is included.

Daily room cleaning can be booked for an additional charge (subject to availability of cleaning staff).

Bungalow

The bungalow will be cleaned after the guest's departure. The final cleaning is included in the price. Intermediate cleaning can be booked for an additional charge (subject to availability of cleaning staff).

Holiday flat and studios

For rooms and flats that are only used by one party, a surface cleaning service can be booked for CHF 100.00 and new bed linen for CHF 35.00 per bed.

Final cleaning after a minimum stay of 4 nights is included in the price.

6) Arrival / Departure

Arrival is possible from 2.00 - 6.00 p.m. for pitches and from 3.00 - 6.00 p.m. for rental units.

If arrival does not take place by 6.00 p.m. and no later arrival is notified, Camping Mittagsspitze AG may dispose of the booked pitches and rental units and pass them on to third parties. The entitlement to the booked pitch / booked rental unit expires. The amount paid will not be refunded.

The departure time for pitches is from 8.00 a.m. to 11.30 a.m., for rental units from 8.00 am to 10.00 am. In the event of late departure without prior agreement, an additional night will be charged. Payment of the additional night does not entitle the guest to stay another night on the premises. The guest must depart on the same day.

7) Animals

Animals are allowed in the guest's property (caravan, motorhome, car, tent) on the pitches. Animals are not allowed in the rental units. Animals are not allowed in the reception, the shop, the sanitary buildings and the swimming pool area. Pets must only be cleaned up outside the campsite. Pets must be kept on a lead on the site.

8) Data protection

For Camping Mittagsspitze AG, maintaining privacy is an absolute priority. We strive to guarantee guests the highest level of data protection and security. The personal information collected during the booking (e.g. name, email address, etc.) is stored and used exclusively to correctly process the reservation, booking and stay at the campsite. We also use this data anonymously for statistical and analysis purposes. We only use our guests' data for customer survey and advertising purposes if they have given us their express consent to do so. The personal information of our guests is always treated confidentially and only passed on to third parties in justified cases.

9) Place of jurisdiction

The place of jurisdiction is Vaduz, Principality of Liechtenstein. Triesen,

November 20, 2024