



Frequently asked questions

Arrival

Check in / registration for pitches is possible from 2.00 - 6.00 pm

Check in / registration and key collection for rental properties is possible from 3.00 - 6.00 pm.

Amperes/current

The sockets are fused with 6 amps.

Bus stop

The bus stop Triesen, Säga is about 7 minutes' walk from the campsite. Walk to the main road (from where you have travelled), then you will see the bus stop on the left-hand side directly on the main road. You can find the timetable on <https://www.sbb.ch/de> or posted at the bus stop.

Bus tickets

Bus tickets can be purchased and paid for directly from the bus driver. You can pay by card, Euros or Swiss francs.

Brochures

At the reception you will find free brochures with hikes, bike tours, experiences, panoramic maps etc. Our staff will also be happy to give you tips for your leisure activities in the surrounding area. At www.tourismus.li you will find further brochures and numerous tips for holidays in Liechtenstein.

Bread service / Bread

In the high season (June - early September) you can order fresh bread daily the evening before until 6.00 pm for the next morning. The bread is paid for at the reception when you collect it.

Bed linen and towels

In the guest house, bed linen and towels are included in the price. In the bungalows, only bed linen is included.

Breakfast service and times

You can pre-order bread for the next day. From June to September there is a daily list at the reception where you can enter your name. Bread can be ordered until 6 pm the evening before. The bread can be collected and paid for in the morning during reception and shop opening hours (from 8.15 am) or added to the bill.



In addition to the bread, a breakfast basket can also be ordered. This contains two pieces of bread of your choice per person, butter, jam, coffee or tea and accessories. Other products are available depending on the season.

Hire bicycles

Bicycles can be hired at numerous bus stops in Liechtenstein. More information:
<https://liemobil.li/de/liebike>

In the mountain region, mountain and e-bikes can be hired from Malbun Sport:
<https://www.malbunsport.li/unsere-dienste>

Barbecue / BBQ

We have a covered barbecue area on the premises. This is located to the left of the outdoor pool and may be used by all guests. The barbecue master is responsible for providing firewood or charcoal. Charcoal is offered for sale in the camping shop. The barbecue area must be left clean. Barbecuing with charcoal, gas or open fire on the pitch is permitted, provided the meadow is protected from burning and the weather permits. Fires are prohibited during long periods of dry weather. Please ask the reception staff.

Barrier

The barrier is operated by the reception team. In high season the barrier is closed and will be opened for arriving guests if necessary. It is not possible to enter and exit from 22:00 - 07:00.

Cancellation

You can cancel free of charge up to 5 days before your arrival in the low season and up to 10 days (by 6 pm) in the high season. If you cancel after this time, we will charge a cancellation fee in the amount of the original travel price. The invoice will be sent to you by e-mail. You can find more information on this in the General Terms and Conditions.

Car park

If you would like to get a parking space on the premises, you should definitively book your car when you make your reservation. Only then will you be entitled to park your car in the car park (if possible) or on the grounds. In high summer, parking spaces are sometimes scarce. The car park costs CHF 5.00 per night.

Criticism

Are you dissatisfied with a service, your pitch or something else? The reception staff will be happy to receive your criticism - both positive and negative - in person. We can only improve things and contribute to your satisfaction if we know what you are not happy with. We are therefore very happy to receive feedback (preferably in



person and before your departure) and always endeavor to make your stay a positive experience. After all, we would love to welcome you back again.

Of course, we also look forward to your review on Google, TripAdvisor, Booking or Airbnb after your stay.

Google reviews: <https://g.page/r/CeLEanCk31stEB0/review>

Changing money

The nearest cash machine from the campsite is in Balzers. Drive to the main road and turn left towards Balzers. On the left-hand side you will see a building called Roxy Markt. There is a cash machine at the entrance. You can change money at the post office in the same building.

Chemical toilet

The chemical toilets can be emptied in the lower sanitary facility, provided you have the appropriate chemical agent in the tank. Chemicals can be purchased in the camping shop.

Common room

You will find a lounge with seating and a TV right next to the reception. There you will also find a small selection of books for adults and children as well as various toys for children. Opposite the reception there is an open, covered seating area with a TV.

Check in and check out times

Check in for pitches is possible from 2:00 - 6:00 pm.

Check out for pitches is possible from 8.00 - 11.30 am.

Check in for rental properties is possible from 3.00 - 6.00 pm.

Check out for rental properties is possible from 8.00 - 10.00 am.

All other times are only permitted by prior arrangement with the reception. The reception staff reserves the right to give the pitch to other guests after 6 pm if it has not been informed of a late arrival by 6 pm. If the pitch or the rental property is not vacated on time, an additional night may be charged.

Drinking water

There are fountains throughout the site where water can be obtained. Every well on the entire site has drinking water. The water is of the best quality. The water in the sanitary facilities is also exclusively drinking water.



Departure

Check out / departure for pitches is possible from 8.00 - 11.30 am.

Check out / departure for rental properties is possible from 8.00 - 10.00 am.

Emergency numbers Liechtenstein

The Liechtenstein dialing code is 00423, followed by 7 digits. If you are unsure, dial the European emergency number 112 directly, which works with just these three digits.

00423 236 71 11 National police (for information)

117 National police National emergency and operations center

118 Fire brigade State emergency and operations center

144 Medical emergency call Emergency call center of the state hospital in Vaduz

112 European emergency call National emergency and operations center

When making an emergency call, state who you are and that you are currently staying at the Mittagsspitze campsite, Sägastrasse 29, 9495 Triesen. Tell the emergency call center that you are waiting at the entrance to the campsite, in front of the reception. The camping site is very winding and especially at night it is not easy to drive off without instructions.

Camping emergency number

Do you have an urgent matter that can't wait until reception opens? This includes a lost room key, an accident or mishap on the site or any other urgent emergency where you absolutely need our help. Then call us on the mobile telephone number 0041 77 539 87 11.

Please do not call this number in the evening or at night because of an unsuitable power adapter or because you have forgotten to put in an order for bread. The number is for emergencies only. Thank you for your respect and understanding that staff sometimes need a breather and a good night's sleep.

General terms and conditions

When a guest books a pitch or rental property, the General Terms and Conditions automatically come into force. You will receive these by e-mail or on request directly at reception. The GTCs are binding.

Grey water

We have a drain for grey water on our site. This is located on the left-hand side next to the reception, directly in front of the large wooden building. Please ask the reception staff.



Groups

Travelling with a larger group is possible on request. Reception will be happy to help you and make you a personalized offer.

Hikes

Free brochures with hiking recommendations are available at reception. We are also happy to give you personal tips. You can also find many hiking routes at:

<https://tourismus.li>

Hospital

The nearest hospital is located in Vaduz:

Liechtenstein National Hospital, Heiligkreuz 25, FL-9490 Vaduz.

Telephone 00423 235 44 11 Landesspital LI in Vaduz

Other hospitals:

Telephone 0041 81 772 51 11 Grabs Hospital (Switzerland)

Telephone 0043 55 22 30 30 Feldkirch Regional Hospital (Austria)

Length of stay

A booking is binding. The length of stay is calculated according to the number of nights booked.

If you are unsure about the length of your stay, we recommend that you book the safe number of nights and extend your stay if you wish to stay longer.

A spontaneous extension is possible if there is no reservation on the pitch.

A shortening of a bindingly booked stay is possible, but the pitch will be charged according to the number of nights booked. There are no refunds for unused nights. In principle, no money will be refunded if the length of stay is changed.

More information on cancellation rules etc. can be found in the General Terms and Conditions.

Lunch break

The lunch break is from 12.00 to 14.00 o'clock. Driving is prohibited on the site during this time.

For this reason, the car park cannot be occupied over lunchtime. Please park your vehicle outside the Aerial if you arrive at this time.



Night rest

The night rest is from 110.00 pm - 07.00 am. Driving on the site is prohibited during this time. The barrier remains closed during the summer season.

Payment

You can pay the bill for pitches, rental properties and products on site using all major credit and debit cards, Swiss francs and euros (at the daily exchange rate).

The official currency in Liechtenstein is the Swiss franc.

Pets

Dogs and cats are welcome on the pitches at our campsite.

Pets are not allowed in the rental properties without exception.

Please note that dogs must be kept on a lead throughout the campsite. A hygiene kit for cleaning up dog faeces must be carried. Dogs are not allowed in the sanitary facilities, the camping shop or the swimming pool. Numerous beautiful walks start directly from the campsite. There are also numerous streams and small lakes where dogs can cool off.

Pitch requests

We are happy to fulfil pitch requests if possible. To ensure that we can fulfil your request, please let us know at the time of booking.

Playgrounds

The playgrounds on the campsite can be used by all campsite guests. We ask you not to leave small children unattended on the playground.

The Robinson playground is located in the immediate vicinity (15 minutes' walk). A great adventure playground with barbecue areas and Kneipp facilities at the edge of the forest.

The Blumenau sports and leisure center is located in the village of Triesen (approx. 3.5 km away). A great place with lots of play equipment, bouldering wall, climbing equipment, slides, sandpit, football pitches, pump tracks and much more. There is also a seasonal kiosk selling drinks and snacks.

Power adapter / electricity at the pitch

We have Swiss sockets at the pitches. You can hire or buy a Swiss/Euro travel adapter from reception for a fee. These can only be borrowed in summer during the high season. In the rest of the season, you must buy a plug or bring your own.

CEE adapters do not work with our sockets. You can extend your CEE adapter with a Euro cable (end Euro connection / Schuko) and plug a Swiss / Euro travel plug into



the end so that you can plug into our sockets. Below you can see two pictures of what these cables look like:



CEE plug with Euro end

The travel adapter CH - Euro, which can be plugged in at our premises, fits onto it.

Restaurants in the neighborhood

Restaurant zur Alten Eiche

The gourmet restaurant on the campsite. The food is delicious, the dishes are in the high price segment. Closed on Monday and Tuesday. Open until 6pm on Sundays.

<https://alteeiche.li>

L'Osteria Adler

Italian cuisine and pizza, child friendly. The restaurant is located on the main road in Triesen. Drive down to the main road and turn right towards Triesen. In the center of the village you will see the restaurant on the right-hand side. 4 minutes by car, 35 minutes on foot. The nearest bus stop to the restaurant is Triesen, school.

<https://www.osteriadler.li>

Schäfte

Local cuisine, child friendly. The restaurant is located directly on the main road in Triesen. Drive down to the main road and turn right towards Triesen. You will see the restaurant on the left before the first roundabout. 4 minutes by car, 40 minutes on foot. The nearest bus stop to the restaurant is Triesen, Sonnenkreisel.

<https://www.schaefle.li>

Höfle

Local cuisine, child-friendly. This restaurant is in Balzers, directly on the main road. Drive down to the main road and turn left towards Balzers. At the crossroads (Maienfeld, Sargans) turn left towards Maienfeld. Drive straight to the restaurant, which is on the left-hand side of the road. 5 minutes by car, 40 minutes on foot. The nearest bus stop to the restaurant is Balzers, Höfle. <https://www.hoefle.li>



Restaurant das Riet

Local cuisine, child-friendly with play corner. This restaurant is in Balzers, directly on the main road. Drive down to the main road and turn left towards Balzers. At the crossroads (Maienfeld, Sargans) turn left towards Maienfeld and follow the road to the roundabout. At the roundabout, take the first exit and drive directly to the restaurant, which is on the left-hand side of the road.

6 minutes by car, 45 minutes on foot. The nearest bus stop to the restaurant is Balzers, Rietstrasse. <https://dasriet.li/>

Reception opening hour

The opening hours are adjusted according to the season and the number of guests. In principle, the following reception and shop hours apply.

In the low season daily from 8.15 to 10.00 am and from 3.00 to 6.00 pm

In June to August daily from 8.00 to 11.30 am and from 2.00 to 6.00 pm

During the school summer holidays, reception and the shop remain open until 7.00 pm.

In winter (November to March) there are no opening hours for reception and the shop. See the document Winter camping for more information.

Service for motorhomes

There is a station for wastewater (grey water) and fresh water on the site. This is located opposite the reception. Please ask our reception staff.

Swimming pool

The outdoor pool and the children's paddling pool are open daily from 9.00 am to 7.00 pm during the main summer season. The main season starts in the 2nd week of June and lasts until the end of August. In the event of long periods of bad weather, the operator reserves the right to open the swimming pool later and/or close it earlier.

The swimming pool is freely accessible to all guests who have occupied a pitch or a rental property. Visitors (applies only to visitors of camping guests) may use the swimming pool for a fee. The ticket can be purchased at reception.

The nearest indoor swimming pools are located in the village of Triesen and Balzers, both approx. 3 km from the campsite. The indoor pools are open all year round.

A 15-minute drive from the campsite is the Tamina Therme thermal baths with indoor and outdoor pools, sauna area, wellness facilities etc. The Tamina Therme in Bad Ragaz (CH) is open to visitors aged 6 and over and is a great experience for young and old.



Other outdoor pools with slides, play equipment and kiosks are located in Vaduz and Gamprin. In Vaduz there is the Mühleholz outdoor pool, in Gamprin the Grossabünt leisure center with bathing lake.

Shopping facilities

Camping shop

Here you will find a small selection of everyday products and useful camping accessories.

Roxy Markt in Balzers Drive to the main road and turn left towards Balzers. At the entrance to the village, you will see a large brown building on the left-hand side labelled "Roxy Markt". If you are travelling by bike or on foot, head towards Hauptstrasse. Turn left at the first crossroads with signposts. A dirt track follows in the direction of Balzers. Walk straight ahead along the country lane and you will arrive directly at the Roxy Markt.

Duration: 2 minutes by car, 30 minutes on foot.

In the building there is also a bakery, a pharmacy, a hairdressing salon, a post office and an ATM for withdrawing CHF and Euro cash.

Migros and Denner in Triesen Drive to the main road and turn right towards Triesen. Follow the main road into the village. In the center of the village you will see the building on the right-hand side.

Walk towards the main road. Turn right at the first junction with signposts. Walk parallel to the main road on a pedestrian and cycle path straight ahead to the supermarket.

Duration: 5 minutes by car, 35 minutes on foot.

The building also houses a restaurant with an outdoor terrace, a pharmacy, a post office and an ATM for withdrawing cash in CHF and euros.

The nearest larger DIY stores and sports shops with camping equipment are located in Mels (CH), about 20 minutes by car from the campsite.

Smoking ban

Smoking is strictly prohibited in the rental properties, the sanitary facilities, the swimming pool, the shop and at reception. Please dispose of your cigarettes properly and never simply throw them on the ground.

Cleaning of sanitary facilities

The sanitary facilities remain closed during the cleaning period. This takes place between 11.30 am and 3.00 pm. The cleaning times are posted on site.



Shop

The camping shop sells everyday products, drinks, snacks, ice cream, breakfast supplies and hot drinks. There is also a small selection of useful camping accessories.

The shop is open daily from April to October. The opening hours are the same as the reception opening hours.

Tourist Office

The Tourist Office is located in the center of the pedestrian zone in Vaduz. Here you can obtain information about all tourist leisure activities.

There are also numerous online tips and information on leisure activities in Liechtenstein, hiking tours, cycling tours, event calendars, etc.: <https://tourismus.li/>

If you are staying in Liechtenstein for longer than two days, we recommend purchasing the Liechtenstein Adventure Pass. This is a great product that gives you numerous discounts on activities, allows you to discover various sights and use public buses free of charge.

Visitors

Visitors must register and pay at reception before entering the site.

A day visit ticket costs from CHF 4.00 from the age of 3 years.

Veterinary surgeon

The nearest veterinary practice is Risch GmbH, Fingastrasse 21, 9495 Triesen.

Telephone 00423 392 42 88

Underage visitors

Young people up to the age of 17 may camp with us with the consent of a parent.

Waste (rubbish)

You can only dispose of waste on site in the red bags provided. You will be given the red bag at reception when you check in. Only everyday household waste that fits into the red bag may be disposed of. The red sack must be sealed with the provided ties before it is thrown in. It can then be disposed of in the chute provided opposite reception. Disused barbecues, tents, furniture and similar items cannot be disposed of at the campsite (not even for a fee). During the summer season there are also glass, PET and aluminum containers for waste separation on the site.



Walk

Numerous hiking and walking trails lead right past the campsite. The best place to start is by the swimming pool, as there is a small gate directly to the right that leads to the hiking trail above the campsite. Follow the footpath to the left into the forest. You will come to a crossroads with a signpost with numerous routes. The yellow signposts are hiking trails, the smaller colorful signposts are walks through Triesen and Balzers. As the colored paths are circular routes, you will also return safely to the campsite. Please keep your dog on a lead, leashes are compulsory in Liechtenstein.

Washing machines and dryers

There are washing machines and tumble dryers in both sanitary blocks which can be used for a fee. You will have to pay 3 Swiss francs in coins per hour of washing or drying. The machines' cash machines do not give change.

WIFI

The WIFI only works around the reception. In the lower area of the campsite there is seating and a lounge which may be used.

Network: Camping Password: Camping9495!

Year-round operation

Our campsite is open all year round. The campsite is only closed during the last week of December and the first week of January (over Christmas and New Year). From November to March the campsite is open in winter with reduced services. You can find more information on this under the document Winter camping. The regular camping season lasts from April to October, the high season starts from the 2nd week of June until the 1st week of September. The remaining weeks belong to the low season.



Guest house

Breakfast and times

Bread for breakfast can be reserved at reception the evening before until 6:00 p.m. This can be picked up the next day from 8:15 a.m. to 11:30 a.m. Coffee is also available directly at the reception. If you would like a complete breakfast, you can order a breakfast basket the evening before by 6:00 p.m.

Check out

The room must be vacated by 10:00 a.m.

Community guest house

As the name suggests, this is a shared accommodation. This means the kitchen and bathroom are shared with another room.

Drinking water

The water on the entire site and in the rental properties is suitable for drinking.

Pets

Pets are not allowed for hygiene reasons.

Parking spaces

are located 50m away from the reception. You drive past the reception and they are on the left after the large wooden building. There are four terraces with parking spaces.

Sanitary facilities

Opposite the guest house, on the reception side, is one of the campsite's sanitary facilities. There are showers, toilets, washing machines, dryers and a washing area for dishes. The sanitary facilities may be used by guests of the guest house at any time.

Self-Check in

If you arrive later than the normal check in time, there is the option for a self-check in upon request. This must be communicated 24 hours before arrival so that you can receive the code for the key safe. Out of consideration for other guests, arrivals are not permitted after 10 p.m.

Snack vending machine



There is a snack and drinks vending machine in the sanitary facility. This only accepts Swiss francs.

Swimming pool included in the price

Use of the outdoor swimming pool and children's pool on the campsite is included in the price.

Smoking ban

There is an absolute ban on smoking throughout the guest house.

night rest

Out of respect for other guests, we ask you to avoid making noise after 10 p.m.

Valuables

All items must be left in the room. The hallway, kitchen and bathroom are not places to store valuables.

Washing up

The dishes must be washed and put back in the cupboards provided.

Bath towels There is one bath towel per person in the room. To dry the wet bath towels, you will find a drying rack in every room. Bread service in high season (June - September) you can order fresh bread at reception the evening before until 6 p.m. for the next morning. Visitors must be registered and paid for at reception. Check in The accommodations can be checked in from 3:00 p.m. to 6:00 p.m.

Wireless Internet Access

Network: Camping Password: Camping9495!



Holiday apartment

Bath towels

Terry towels are in the bathroom. To dry the wet bath towels, you will find a drying rack in every room.

Bread service

In high season (June – September) you can order fresh bread the evening before for the next morning.

Breakfast and times

Bread for breakfast can be reserved at reception the evening before. This can be picked up the next day from 8:15 a.m. to 11:30 a.m. Coffee is also available directly at the reception. If you would like a complete breakfast, you can order a breakfast basket the evening before by 6 p.m.

Check In

The accommodations can be checked in from 3:00 p.m. to 6:00 p.m.

Check out

The holiday apartment must be vacated by 11 a.m.

Drinking water

The water on the entire site and in the shared properties is suitable for drinking.

Pets

Pets are not allowed for hygiene reasons.

Parking spaces

are located 50 meters from reception. You drive past the reception and they are on the left after the large wooden building.

Self-check in

If you arrive later than the normal check-in time, there is the option for self-check-in upon request. This must be communicated 24 hours before arrival in order to receive the code for the key safe. It is no longer permitted to arrive after 10 p.m.

Swimming pool included in the price

Use of the outdoor pool is included in the price.



Smoking ban

There is an absolute ban on smoking throughout the guesthouse.

Night rest

Out of respect for other guests, we ask you to avoid making noise after 10 p.m.

Visitors

Visitors must be registered and paid for at reception.

Washing up

The dishes must be washed and put back in the cupboards provided.

Waste disposal

The waste must be disposed of yourself. There is a disposal station opposite the reception for this purpose. You can throw the red bag into the shaft and in the summer season it has two containers for separation. Everything that you don't have to separate goes into the red bag. There are new bags in each accommodation. If you need more, you can pick up new bags at reception.



Bungalow

Cook

When cooking with the gas fire in the bungalow, you must leave a window open. The gas bottle and the rechaud can also be used on the terrace or outside. We recommend using the rechaud in the covered outdoor area.

Cleaning

The bungalow must be kept clean and must be cleaned during your stay.

Electricity

The power fuse in the bungalow is 6 Amp. This means that no devices with over 1000 kWh can be used. Otherwise the fuse will fall out for protection. You will find the fuse box on the outside wall of the bungalow.

Emergency numbers:

Medical emergency number 144 | Police 117 | The nearest hospital for emergencies is at Heiligkreuz 25, 9495 Vaduz

Fresh water

The fresh water and used water tanks under the sink must be emptied and refilled daily during your stay. Fresh water can be obtained from every well throughout the camping area. The water is drinking water and is of very good quality.

Pets

Pets are not allowed.

Smoke engaged

There is an absolute ban on smoking.

Wash the dishes

We recommend that you wash dishes, pans and other cooking utensils (especially greasy and heavily soiled ones) in the sanitary building. There is a small tub available for you to transport the cooking utensils to the sanitary facility.

- Washing machine and dryer are available in the sanitary facilities. A wash cycle costs around CHF 3.00 per hour and can be paid for with coins (CHF).
- If desired, the tenant can have the bed linen changed by the landlord for CHF 35.00 per bed / per change. • An interim cleaning can be carried out by the tenant upon request for CHF 100.00.